

BRUNO OLIVEIRA

Junior Data Analyst

Modesto - CA (open to relocate) [in/-brunooliveira-](#) brunohhsoliveira@gmail.com (209) 501-0175

PROFESSIONAL SUMMARY

Data Analyst Jr with hands-on experience using Excel, SQL, Python, Tableau, Power BI, and Google BigQuery to clean, analyze, and visualize data. IBM Data Science Certificate and Google Data Analytics Professional Certificate holder with projects involving data validation, KPI development, dashboards, geographic analysis, and business recommendations. Fluent in English and Portuguese, with conversational Spanish.

TECHNICAL SKILLS

Analysis: Data Cleaning, Data Validation, Exploratory Analysis, KPI Reporting, Trend Analysis
Tools: Excel, Google Sheets, SQL, Python, pandas, NumPy, Tableau, Power BI, BigQuery
Excel: PivotTables, VLOOKUP, COUNTIF, SUMIF, Conditional Formatting
SQL: JOIN, GROUP BY, CASE, Subqueries, Temporary Tables, Aggregate Functions
Visualization: Interactive Dashboards, Filters, Maps, Business Recommendations

DATA ANALYTICS PROJECTS

California Housing Market Analysis | [GitHub Project](#)

Google Data Analytics Project

- Cleaned and explored California housing data using Python, pandas, SQL, and Google Colab.
- Engineered metrics including rooms per household, bedroom ratio, and population per household.
- Built charts, an interactive dashboard, and a geographic map to communicate market patterns.
- Translated findings into clear business recommendations for nontechnical stakeholders.

Operational Reporting Analysis

Independent Practice Project

- Used Excel functions, PivotTables, and data-validation techniques to identify errors and summarize trends.
- Designed KPI views with readable labels, filters, and concise descriptions for dashboard users

PROFESSIONAL EXPERIENCE

Merchandiser

Donaghy Sales | Modesto - CA

2025 - 2026

- Monitored inventory, product rotation, and availability across assigned retail locations.
- Collected and reported store-level data to identify low-stock products and support replenishment decisions.
- Maintained accurate displays and promotional materials according to company standards.
- Communicated inventory findings and service concerns to account managers.

IT Support Specialist

Softcom Tecnologia | Brazil

2022 - 2024

- Resolved 50–70 weekly technical issues involving POS systems, SQL databases, payment applications, and hardware.
- Investigated system and transaction discrepancies, identified root causes, and implemented corrective actions.
- Installed, configured, and troubleshooted retail software and SQL database environments remotely.
- Documented recurring issues and maintained a 90–100% customer satisfaction rate.

Front Desk Agent

Aram Hotels | Brazil

2021 - 2022

- Reduced group check-in processing time by 75%, from two hours to 30 minutes, by streamlining data collection.
- Identified and resolved up to 10 daily system and reporting discrepancies, improving data accuracy.
- Prepared financial reports covering daily sales and transactions for a \$100K weekly operating budget.
- Audited approximately 150 daily records to ensure accurate processing and reporting.

Customer Service Representative

Davolli (Retail Store) | Brazil

2018 - 2021

- Managed and updated 450+ inventory records weekly, ensuring accurate and reliable data.
- Organized 50–800 items per monthly audit, improving data management and reporting accuracy.
- Implemented a categorization system that reduced retrieval time by 80% and improved workflow efficiency.
- Analyzed inventory and sales data to support operations and achieve \$8K+ monthly sales targets.

CERTIFICATIONS, EDUCATION AND LANGUAGES

- Certification: Google Data Analytics Professional Certificate
- Certification: IBM Data Science Professional Certificate
- Education: Associate's Degree in Systems Analysis and Development - Estacio de Sa Faculdade | Brazil
- Languages: Portuguese (Native), English (Fluent), Spanish (Conversational)